

Contacts

ERS Benefits

Troubleshooting	Contact	Extension
General Information	ERS Benefits Switchboard	1607
Retirement estimates, service purchase information, deaths, and general information	Retirement Counselors	1399
Deferred Retirement Option Plan (DROP)	George Frost	1317
Contributions withdrawal	Nancy Amendt CathiWomack WaynetteDavis	1329 1322 1321
Deaths		
Prior to retirement	Bill Paul Retirement Counselors	1306 1399
After retirement	Versie Jones DavidKelley Retirement Counselors	1303 1344 1399
Form requests	Wendy Walker	1305
Direct deposit check requests	Patricia Cooper	1310
New agency enrollment	Bill Paul George Frost Retirement Counselors	1306 1317 1399
Agency cost-of-living adjustment (COLA) elections	Bill Paul	1306
Appointments for individual preretirement counseling and group presentations	Field Services	1509

Accounting

Troubleshooting	Contact	Extension
ERS contributions reports	Rebecca Tomlin	1253
Deferred compensation (RSA-1) contribution reports	Carla Williams	1254

Information Technology Systems (ITS)

Troubleshooting	Contact	Extension
Magnetic Media Issues	ITS Help Desk	1154

RSA-1 Deferred Compensation Plan

Troubleshooting	Contact	Extension
Deferred Compensation Questions	Staff	1299